

Improvement Directorate

VIRTUAL AWAY DAY

27 FEBRUARY 2020

Event programme

10:00 – 11:00

Welcome by Hugh McCaughey

Join the National Director of Improvement as he looks back at the last year and forward to the challenges and opportunities that face the Improvement Directorate.

11:30 – 12:30 Breakout sessions

Making Improvement the Best Place to Work

Michael Watson and Mark Ward will lead a session looking at how we can all contribute towards making the Directorate the best place to work.

The Improvement Framework

Karen Fechter and Lynn Winstanley will talk through the Improvement Framework, which will be the NHS's main strategic mechanism to help systems and providers deliver improvements on the ground by embedding an improvement-focused approach and culture at all levels.

The Improvement Support Offer

Sue Holden and Hugh McCaughey will introduce the latest thinking around the proposed support offer that local NHS trusts can access and what it will mean for Improvement teams.

Introduction to the Virtual Hub

Led by Dawn Chamberlain, this session will introduce the Virtual Hub, which is designed to provide support to all Improvement activity through shared access to resources, training etc.

13:30 – 14:30 Breakout sessions

QI and transformational change offers

Join Iain Smith and Stephanie Reid to find out more about their QI and transformational change offers and how it can benefit the entire Directorate.

Scaling and spreading change for Improvement

How can we scale and spread our Improvement work? This session will stimulate some ideas and discussion on ways that we can make our work go further.

How everyone can play their part in Improvement

Whatever role you have in the Directorate, being part of the Improvement Directorate means knowing about Improvement. This session is particularly aimed at colleagues in support and corporate roles to help them understand how they can develop their Improvement knowledge.

Understanding the Impact Framework

Alison Tweed, Grace Sweeney & Jo Willett provide an introductory session to our Impact Framework, an approach for evaluating the impact and value of your programmes. Each stage is introduced alongside a practical, worked example.

Applying social movement principles: a case study

Helen Bevan will use work the Horizons team is currently doing with the NHS People Plan to show how Improvement can make use of social movement principles.

Understanding RightCare

This session is an opportunity to find out more about the RightCare model and how it is being used to improve services.

15:00 – 16:00

Senior Management Team Q&A

An opportunity to discuss any issues with members of the Directorate's Senior Management Team. Questions can be submitted in advance or you can post them in the chat box during the webinar.

How to take part

All sessions will take place on Webex. You will be able to access each session by visiting the webpage below and clicking on the relevant link. Sessions will generally open about 20 minutes before the start time to give participants an opportunity to join and test their connection before the start of the session.

You can participate by posting your comments in the chat box. You may also be invited to speak, so please make sure you have connected with a headset or hands-free kit to allow you to be able to talk to others in the webinar.

If you need help

Please visit the website below if you want more information about using Webex. If you need help, please email england.si-horizons@nhs.net and we will do our best to support you.

<http://horizonsnhs.com/improvement-directorate-virtual-away-day-february-2020/>

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